## **Quality Policy of Friedr. Freek GmbH**

The special importance of our products in the success of our customers and the integration of our company in a strong global competition necessitates a commitment to producing the highest quality of work. Technical innovation and customers' expectation of an ever-improving product performance and safety means it is necessary for us to improve continuously all our value adding processes. Quality, on-time delivery, service and price are the most important criteria in meeting our customers' expectations.

Our aim is not a "one-off" top quality product, but constant and consistent quality on a very high level.

To reach this target we have established a Quality management system, in accordance with DIN EN ISO 9001 ff, which is clear, easily accessible and well documented in our electronic QM manual. With the help of the QM chapters covered therein, we distinguish our internal areas of responsibility and projects.

Quality management is not part (!) of our organisation, quality management is (!) our organisation.

Our QM system is therefore understood and "lived" by us. We are happy to prove this to you with the reliably high quality of our products and services - just as you want them and as we expect them from ourselves.

Menden, November 2021

Quality management

Management

